

Joshua Yao.

Product Designer.

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Experience.

Tesla Senior UX Designer

Led design for a mobile service app with thousands of users, an e-commerce commerce parts catalog launching a \$500M source of revenue, as well as other enterprise and consumer applications on both mobile and web.

July 2021 - Present — San Francisco, CA

Microsoft UX/UI Designer

Designed for Xbox support integration, personalization, and onboarding experiences across the product ecosystem. Established design frameworks, and presented to leadership resulting in ecosystem-wide changes.

July 2020 - July 2021 — Redmond, WA

U.S. Bank UX Design Intern

Worked on the bank's internal design consultancy, driving multiple projects designing fin-tech solutions, resulting in patents for the technologies driving the design and leadership attention. Received full-time return offer.

August 2019 - May 2020 — Atlanta, GA

Lucid Software UX Design Intern

Designed Lucidchart's AWS Cloud Insights, resulting in record sales, new design system components, and the addition of three teams post-release. Also designed Lucidchart's dark mode. Received full-time return offer.

May 2019 - August 2019 — Salt Lake City, UT

Noble Group UX Designer & Developer

Redesigned and developed an apartment company's website, reducing bounce rates by 50% and increasing online applications 3x.

November 2017 - March 2018 — Seattle, WA

Education.

Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)

August 2018 - May 2020

University of Washington

B.S. in Human Centered Design & Engineering (HCDE)

September 2013 - June 2017

Skills.

Design

Personas
Wireframing
Inform. Architecture
Prototyping
Info Visualization

Research

Interviews
User Research
User Testing
Market Analysis
Surveys

Tools

Figma
Sketch
Invision
Adobe CC
Principle

Coding

HTML
CSS
JavaScript
Python
Java